

RugDoctor®

Deep Carpet Cleaner

USER MANUAL

Model Number: 93170 series



**CONGRATULATIONS,
YOU NOW OWN A
RUG DOCTOR!**

Deep down cleaning on:



Carpets



High Traffic
Areas



Stairs



Upholstery



Vehicles



RugDoctor®

Founded by a professional carpet cleaner in 1972, the first machines were designed and built for professional use. A brand was born and soon after, Rug Doctor launched the first rental program that made professional-grade carpet cleaning machines available to the public. More than 40 years later, Rug Doctor has grown to become a household name and continues as the leader in carpet care rental systems with powerful machines and innovative products.

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Retain for your records: To save time if calling Customer Service for information about your Rug Doctor® machine, it is recommended that you record your machine information below.

Serial #: _____

Model #: _____

Date of Purchase: _____

Rug Doctor Pty Ltd
Unit 10/25-37 Chapman St,
Blackburn North, Vic, 3130
customerservice@rugdoctor.com.au
www.rugdoctor.com.au

IMPORTANT SAFETY INSTRUCTIONS



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY OR PROPERTY DAMAGE:

Please read all instructions before using. When using an electrical appliance, basic precautions should always be followed, including the following:

SAVE THESE INSTRUCTIONS

- To avoid scalding or burns, use caution when filling hand hot tap water into the clean water tank. Do not boil or microwave water to be used in machine.
- Do not leave appliance unattended when plugged in or while it is on. Unplug from mains socket when not in use and before cleaning or servicing.
- To reduce the risk of fire and electric shock due to internal component damage, use only Rug Doctor® cleaning products intended for use with this appliance.
- See the Cleaning Product section of this manual.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
- Use only as described in this manual. Use only Rug Doctor's recommended products.
- Do not use with damaged cable or plug. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not pull or carry by cable, use cable as a handle, close a door on cable, or pull cable around sharp edges or corners. Do not run appliance over cable. Keep cable away from heated surfaces.
- Do not unplug by pulling on cable. To unplug, grasp the plug, not the cable.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use if any opening is blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids or materials such as petrol, solvents, paints or use in areas where they may be present.
- Do not use to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not place in or pick up caustic or toxic materials (Such as, bleach, ammonia, toilet bowl cleaner and drain cleaners) with machine.
- Use only on surfaces moistened by cleaning process or small spills. Do not place or submerge machine in standing water or try to clear flooded areas.
- Do not clean over floor electrical sockets.
- The use of an extension cable is not recommended. Failure to follow the foregoing instructions may expose the user to the possibility of electric shock, personal injury and/or death.
- When clean water tank runs out stop using and follow instructions to refill.
- Do not operate without tanks or in any manner inconsistent with above warnings or the operating instructions set forth in this manual.

PRODUCT PARTS, COMPONENTS



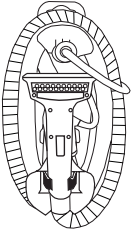
CLEANING SOLUTION

RUG DOCTOR CARPET CLEANER WITH SPOTBLOK® STAIN REPELLENT. Cleans, deodorises, rejuvenates and protects your carpets. Proven deep cleaning performance. Protects your carpets against future stains and spills. Wool friendly and pet safe. No Anti-Foam is required when cleaning carpet.

BRITEX UPHOLSTERY CLEANER. Deep cleans, deodorises and revitalises a wide range of upholstery including lounge suites, furniture and car seats. Gentle to use on most fabrics, the Britex Upholstery Cleaner features Britex Spotguard® formulation which protects your upholstery against future stains and spills.



HAND TOOL CADDY SYSTEM



Complete Tool Caddy
Wrap System

Your RUG DOCTOR DEEP CARPET CLEANER has a HAND TOOL and REMOVABLE TOOL CADDY. Designed to easily slide on and off the back of the machine handle, the HAND TOOL CADDY can hang on a hook or peg when not in use. Simply slide the TOOL CADDY onto the back of the machine to store in one convenient and compact package.



To wrap the HAND TOOL around the HAND TOOL CADDY follow these 4 simple steps:

1



Insert large connector with hose pointing up into clips.

2



Wrap the tool hose clockwise around the caddy 3 times.

3



Insert the Hand Tool into place with the brush facing out. Secure the tool with the clips locking it in place.

4



Finally, insert the small connector into the opening directly above the Hand Tool.

GETTING READY TO CLEAN CARPETS

Your RUG DOCTOR DEEP CARPET CLEANER is ready to start cleaning right out of the box. No assembly required! Follow these simple instructions to start cleaning.

1. Using the **HANDLE RELEASE** raise the handle to a comfortable position: It will click into the nearest locking position. You will need to keep the front nozzle in contact with the carpet at all times when pulling machine backwards. (Fig. 6).



(Fig 6)

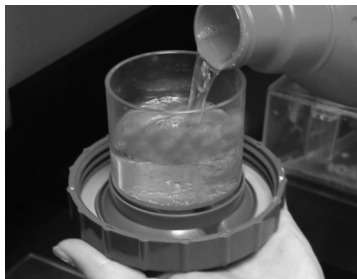
2. Fill the **CLEAN WATER TANK**:
 - a. Remove the **CLEAN WATER TANK** by gripping the tank **HANDLE** and lifting straight up. (Fig. 7)



(Fig 7)

- b. Loosen the **TANK LID** by turning anti-clockwise and remove from the machine, set aside.
 - c. Fill the tank with hand hot tap water to the “**CLEAN WATER FILL LINE**”. Use luke warm water only on wool / wool mix carpets.
DO NOT USE BOILED OR MICROWAVED WATER IN TANK.

- d. The **TANK LID** is also the “**Carpet Detergent/Upholstery Cleaner**” measure. Fill the lid with Rug Doctor cleaning solution to the desired level. For normally soiled carpets fill up to the 60ml mark. For heavily soiled carpets fill up to the 120ml mark (Fig. 8)



(Fig 8)

- e. Pour the cleaning solution into the **CLEAN WATER TANK** and replace the lid. Turn clockwise to tighten.
 - f. Place the **CLEAN WATER TANK** back in the machine, making sure it is secure.
 - g. Check the black **POWER SWITCH** in the handle to make sure it is in the middle “**off**” position. This switch is also the cleaning mode selector.
 - h. The **MAINS POWER CABLE** will come wrapped and tied. Release the **MAINS POWER CABLE** and plug in to a mains socket.
 - i. **NOTE:** The machine was designed with convenient rotating **CABLE WRAP HOOKS** to store the **CABLE** on board the machine. The **CABLE WRAP HOOKS** on the handle rotate to easily release the mains power cable.



DO NOT USE BOILED OR MICROWAVED WATER IN TANK. Doing so could result in scalding or burns and damage to the machine. Not recommended for use on wool, jute, sisal carpets and rugs. Doing so could damage material and void guarantee on machine. Do not walk on wet carpet.

HOW TO CLEAN / FEATURES

You're now ready to deep clean your carpets and rugs. Your RUG DOCTOR DEEP CARPET CLEANER has innovative features: DUAL CROSS ACTION BRUSHES to clean deep down in carpet and SUPER BOOST SPRAY which allows you to customise your clean for high-traffic and heavily soiled areas.

DUAL CROSS ACTION BRUSHES

Your Rug Doctor Deep Carpet Cleaner uses DUAL CROSS ACTION BRUSHES. Two brushes under the machine deep clean all sides of the carpet fibres. This innovative technology deep cleans each carpet fibre, then grooms and polishes the carpet to restore bounce and provide a plush looking result – all in one cleaning pass.

1. With the machine MAINS POWER CABLE plugged into a mains socket and the socket turned on, turn the machine ON by pressing the POWER SWITCH down toward the “CARPET” setting.
2. The DUAL CROSS ACTION BRUSHES are activated by the red “DEEP CLEAN” button on the top of the handle. (Fig. 9)



(Fig 9)

- a. The Vibrating oscillating brush scrubs all sides of the carpet pile, deep cleaning each fibre from the base of the carpet up.
- b. The Roller Brush grooms and polishes the carpet, restoring its bounce and leaving it looking clean and plush. Note: Your Rug Doctor Deep Carpet Cleaner also features Side Brushes for edge cleaning along carpets.

SUPER BOOST CLEANING

Not every carpet needs the same level of deep clean, some need a SUPER BOOST. Use the “SUPER BOOST SPRAY” setting on the machine for an extra “boost” in cleaning heavily soiled and high-traffic areas.

1. Use the SUPER BOOST SPRAY selector to choose your desired level of deep

cleaning. (Fig. 10)



(Fig10)

- a. SUPER BOOST “OFF”: For lightly soiled carpets set the SUPER BOOST SPRAY on the machine to “OFF”. The machine will only then spray cleaning solution onto the carpet under the machine. As you pull the machine backwards, you'll see the dirty solution from the carpet being suctioned into the machine.
 - b. SUPER BOOST “ON”: For moderately/heavily soiled or high-traffic carpets set the SUPER BOOST SPRAY selector on the machine to “ON”. The machine will spray additional cleaning solution from the “SUPER BOOST SPRAY” nozzle in advance of the machine clean.
2. Position the machine on carpet and push the POWER SWITCH down toward the “CARPET” setting.
 3. Press the “DEEP CLEAN” button on the top of the handle while pulling the machine slowly and steadily backward in a straight line. You will see the SUPER BOOST SPRAY lifting the dirt in advance of the machine clean. (Fig. 9)
 4. Release the “DEEP CLEAN” button approximately 2 steps before ending each pass to stop cleaning solution as there will be no vacuuming for the very last part of the run. Tilt the machine back and push it forward to the beginning of the next run to start a new backward cleaning pass.
 5. To clean the area where you stopped the run, position the machine at right angles to the cleaning paths you have already completed and repeat the above.

HOW TO CLEAN / FEATURES (CONT.)

EMPTYING THE WASTE WATER TANK

1. Empty the WASTE WATER TANK before the dirty water reaches the “Full Line” (Fig. 11).



(Fig 11)

2. Turn off the machine by pressing the POWER SWITCH into the middle setting.
3. Remove the WASTE WATER TANK from the machine by gripping the tank HANDLE and lifting straight up. (Fig. 12)



(Fig 12)

4. Unscrew the WIDE OPENING LID and pour out the dirty water. DO NOT open the black rubber tool vacuum connection flap (Fig. 13). Dirty water should be poured into a toilet or outside drain, do not pour into sink or bathtub/shower.



(Fig 13)

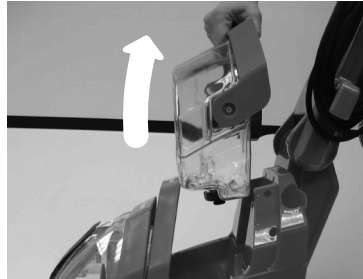
5. Rinse the inside of the WASTE WATER TANK and replace the WIDE OPENING LID, firmly tighten the lid.
6. Place the tank back on the machine by setting is straight down on the base until it is secure. (Fig. 14)



(Fig 14)

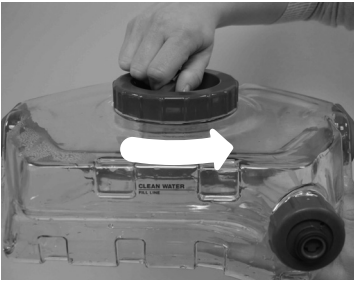
REFILLING THE CLEAN WATER TANK

1. When the unit no longer sprays water out of the sides of the machine, check the CLEAN WATER TANK to see if it's empty.
2. If the CLEAN WATER TANK is empty, turn off the machine by pressing the POWER SWITCH into the middle setting.
3. Remove the CLEAN WATER TANK by gripping the TANK HANDLE and lifting straight up. (Fig. 15)



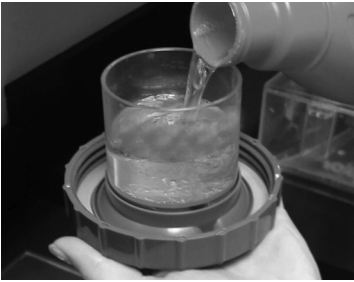
(Fig 15)

4. Loosen the TANK LID by turning anti-clockwise and remove from the machine, set aside (Fig. 16). Fill the tank with hand hot tap water to the “CLEAN WATER FILL LINE”. Use luke warm water on wool/wool mix carpets. DO NOT BOIL OR MICROWAVE WATER.



(Fig 16)

- The TANK LID is also the “Carpet detergent/upholstery cleaner” measure. (Fig. 17). For normally soiled carpets fill up to the 60ml mark. For heavily soiled carpets fill up to the 120ml mark



(Fig 17)

- Pour the cleaning solution into the CLEAN WATER TANK and replace the lid. Turn clockwise to tighten.
- Place the CLEAN WATER TANK back in the machine, making sure it is secure.

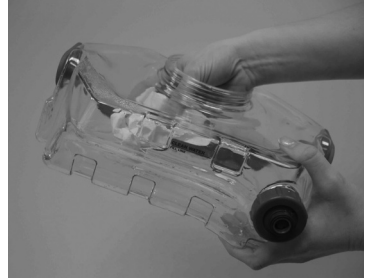
CLEANING UP/STORAGE AFTER USE

After you've used your RUG DOCTOR DEEP CARPET CLEANER follow these easy steps for quick clean-up and storage for your machine.

- Turn the machine off by pressing the POWER SWITCH to the middle “OFF” setting.
- Turn off the mains socket switch. Unplug the MAINS POWER CABLE from the mains socket and wrap it around the ROTATING CABLE HOOKS and secure with the cable tidy clip.
- Empty the CLEAN WATER TANK (if necessary), rinse, dry and replace on the machine.
- Empty the WASTE WATER TANK then

rinse, clean and dry before placing back on the machine.

The WIDE OPENING LID is designed to allow your hand to get inside in order to thoroughly clean, rinse and dry so you are storing a fresh and clean tank. (Fig. 18)



(Fig 18)

- Wheel the machine to a cupboard or other indoor storage place. Use the HANDLE RELEASE lever to fold down the HANDLE for convenient and compact storage. (Fig. 19). Tip: Let the machine brushes dry before putting the machine away.



(Fig 19)

GETTING READY TO CLEAN UPHOLSTERY, MATTRESSES, STAIRS, VEHICLE INTERIORS AND FRESH STAINS, USING THE HAND TOOL

SETTING UP/GETTING READY TO CLEAN USING THE HAND TOOL

1. Position the FOLD DOWN HANDLE as far back as possible to allow easy access to the TOOL SPRAY CONNECTION.
2. Fill the CLEAN WATER TANK:
 - a. Remove the CLEAN WATER TANK by gripping the tank HANDLE and lifting straight up. (Fig. 20)



(Fig 20)

- b. Loosen the TANK LID by turning anti-clockwise and remove from the machine, set aside.
- c. Fill the tank with hand hot tap water to the "CLEAN WATER FILL LINE". Use luke warm water on wool/wool mix fabrics.
DO NOT USE BOILED OR MICROWAVED WATER IN TANK.
- d. The TANK LID is also the "Carpet detergent/upholstery cleaner" measure. Fill the lid with Britex Upholstery Cleaning solution to the 120ml mark. (Fig. 21)



(Fig 21)

- e. Pour the upholstery cleaning solution into the CLEAN WATER TANK and replace the lid. Turn clockwise to tighten.
 - f. Place the CLEAN WATER TANK back in the machine, making sure it is secure.
3. Rotate the CABLE WRAP HOOK on the handle to release the mains power cable. Unwrap the MAINS POWER CABLE and plug in to a mains socket. Making sure the POWER SWITCH is in the "OFF" (middle)



(Fig 22)

position. (Fig. 22)

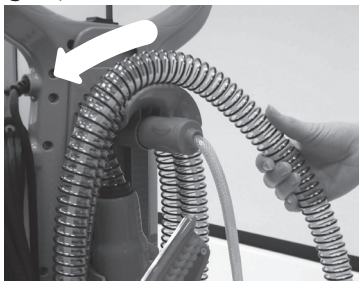


DO NOT USE BOILED OR MICROWAVED WATER IN TANK. Doing so could result in scalding or burns and damage to the machine. **ALWAYS CHECK FOR COLOURFASTNESS.** Do not overwet the carpet. Use luke warm water on wool and wool blend carpets. **DO NOT USE** on natural fibre, silk or pure wool oriental rugs, hand loomed wool rugs, braided rugs, sisal, sea grass matting or jute carpets, silk, haitian cotton, brushed corduroy, leather, non colourfast fabrics, berber, Flotex, Ryalux carpets, wood effect laminate flooring. Doing so could damage material and void warranty on machine. Do not walk on wet carpet.

HOW TO CLEAN / FEATURES

CLEANING WITH THE HAND TOOL

1. Unwrap the HAND TOOL from the CADDY. (Fig. 23)



(Fig 23)

2. Open the TOOL VACUUM CONNECTION by pulling open the black rubber flap. (Fig. 24)



(Fig 24)

3. Insert the HAND TOOL vacuum connection horizontally into the WASTE WATER PORT on the front of the WASTE WATER TANK by lining up the “O” icons on the tank and the TOOL. If there is any problem fitting this in it is only because it is not being pushed in at the correct angle. (Fig. 25)



(Fig 25)

4. Lock the TOOL into place by rotating to the right, the  icon will be straight up. (Fig. 26)



(Fig 26)

5. With the machine handle tilted as far back as possible to allow easy access, connect the red braided hose connector to the “TOOL SPRAY CONNECTION” located on the side of the top of the machine. The O-ring on new machines can be a tight fit so you may need to wiggle it from side-to-side while pushing firmly down in order to ease the coupling into the connection. Lock the tool into place by rotating clockwise. After a few uses the connection will ease up. (Fig. 27)



(Fig 27)

6. You're now ready to deep clean your upholstery, mattresses, stairs, fabric vehicle interiors and carpet spots and stains. Turn the machine on by pressing the POWER SWITCH down toward the “TOOL” setting. (Fig. 28)



(Fig 28)

HOW TO CLEAN / FEATURES (CONT.)

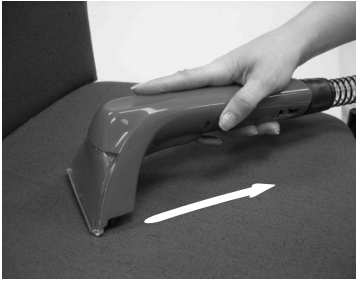
CLEANING WITH THE HAND TOOL (CONT)

7. Position the HAND TOOL well in front of the area or stain you want to deep clean.
8. Squeeze the "SPRAY" trigger on the handle to begin cleaning. (Fig. 29)



(Fig 29)

9. While squeezing the trigger, move the tool back and forth over the area you want to clean, making sure to press the suction nozzle down into the surface. (Fig. 30)



(Fig 30)

10. Release the "SPRAY" trigger when area is cleaned. Excess water can be removed by making additional passes with the tool without squeezing the "SPRAY" trigger. This may allow faster drying.
11. Leave the machine on for 15 seconds after cleaning to allow for all of the dirty solution to be collected into the WASTE WATER TANK.

EMPTYING THE WASTE WATER TANK

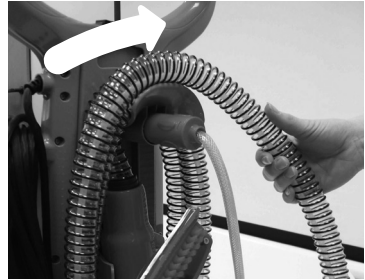
See instruction on Page 8

REFILLING THE CLEAN WATER TANK

See instruction on Page 8

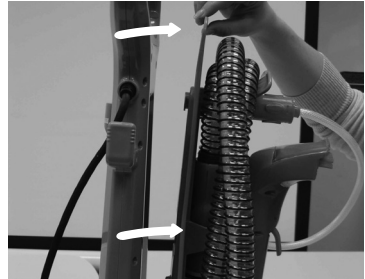
STORING THE UPHOLSTERY TOOL ON THE TOOL CADDY

1. The Tool Caddy is labelled so you can wrap the upholstery tool hose securely for storage. See the comprehensive instructions on wrapping the tool caddy on page 5. (Fig. 31)



(Fig 31)

2. The TOOL CADDY can be easily removed and replaced on the unit. Simply lift up to remove. To replace back on the unit, align the connection hooks on the back with the connection inlets on the back of the HANDLE and push down to secure. (Fig. 32)



(Fig 32)

CLEANING UP/STORAGE AFTER USE

After you've used your RUG DOCTOR DEEP CARPET CLEANER Upholstery Tool follow these easy steps for quick clean-up and storage for your machine.

1. Turn the machine off by pressing the POWER SWITCH down toward the "OFF" setting.
2. Turn off the mains socket switch. Unplug the MAINS POWER CABLE from the mains socket and wrap it around the ROTATING CABLE HOOKS.

3. Empty the **CLEAN WATER TANK** (if necessary), rinse, dry and replace on the machine.
4. Empty the **WASTE WATER TANK** then rinse, clean and dry before placing back on the machine base. The **WIDE OPENING LID** is designed to allow your hand to get inside in order to thoroughly clean, rinse and dry so you are storing a fresh and clean tank. **(Fig. 33)**



(Fig 33)

5. Ensure that the black rubber flap is pressed firmly back into the **WASTE WATER TANK** to form a seal.
6. Wheel the machine to a cupboard or other indoor storage place. Use the **HANDLE RELEASE** lever to fold down the **HANDLE** for convenient and compact storage. **(Fig. 34)**



(Fig 34)

TROUBLE SHOOTING

Problem	Possible Reason	How to Fix
No Power	<p>Mains Power Cable not plugged in</p> <p>Mains power switch not switched on</p> <p>Cleaning mode not selected</p>	<p>Plug Mains Power Cable into mains socket</p> <p>Turn on mains power switch</p> <p>Select CARPET or TOOL at the POWER SWITCH.</p>
No / Low Spray	<p>Not pressing spray trigger</p> <p>Clean Water / solution tank is empty or low</p> <p>Clean Water tank is not seated or installed correctly</p> <p>Spray is clogged</p>	<p>Press spray trigger</p> <p>Fill Clean Water tank with water and solution</p> <p>Lift Up Clean Water tank, and place back into position</p> <p>Clean spray tip</p>
No / Low Suction	<p>Dirty Water / collection tank is full</p> <p>Dirty Water / collection tank is not seated /installed correctly</p>	<p>Empty Dirty Water /collection tank</p> <p>Lift Up Dirty Water /collection tank and place back into position</p>
Rotating Brush Doesn't Rotate	<p>Not Pressing Deep clean Button</p> <p>If something gets lodged in the brush roll, Brush will stop rotating</p>	<p>Press Deep clean Button on Handle</p> <p>Turn Unit off at both POWER SWITCH & mains before removing obstruction. Turn machine back on to reset.</p>
Vibrating Oscillating Brush doesn't vibrate or oscillate	<p>Not Pressing DEEP CLEAN Button</p> <p>If something gets lodged in the brush roll, Brush will stop rotating</p>	<p>Press DEEP CLEAN Button on Handle</p> <p>Turn Unit off at both POWER SWITCH & mains before removing obstruction. Turn machine back on to reset.</p>
No/Low Spray from the Hand Tool	<p>Not Pressing Spray Trigger</p> <p>Red braided hose connector not installed correctly into Tool Spray Connection</p> <p>Clean Water/Solution Tank Empty/Low</p> <p>Clean Water Tank Is Not Seated/Installed Correctly</p>	<p>Press Spray Trigger</p> <p>Make sure symbols are aligned when installing and push firmly down. You may need to wiggle the connector from side to side whilst pushing down when machine is new.</p> <p>Fill Clean Water Tank with Water and Solution</p> <p>Lift Up Clean Water tank and place back into position</p>
No/Low Suction from the Hand Tool	<p>Dirty Water/Collection Tank Is Full</p> <p>Dirty Water/Collection Tank is Not Seated/Installed Correctly</p> <p>TOOL VACUUM CONNECTOR not fitted horizontally into the Tool Vacuum Connection</p>	<p>Empty Dirty Water/Collection Tank</p> <p>Lift Up Dirty Water/Collection tank and place back into position</p> <p>Make sure symbols are aligned when installing and that the connector is installed horizontally.</p>

Please call Customer Services on 1800 804 973 if problem is not resolved

Please do not return this product to the store.

RUG DOCTOR CLEANING SOLUTIONS



1 Litre



2 Litres

Rug Doctor Carpet Cleaner

Contains SpotBlok® carpet shield to protect your carpets from future spills and stains. 1 litre cleans up to 3 rooms / 2 litres cleans up to 6 rooms.



500ml

Britex Upholstery Cleaner

Deep cleans, deodorises fabric upholstery. Contains Britex Spotguard® formulation which protects your upholstery against future stains and spills.



500ml

Britex Urine Remover

Features unique no touch, no scrub formula - simply spray and wait. Designed to draw moisture and stains up and away from carpets, rugs, mattresses and upholstery.



500ml

Britex Odour Blaster

Advanced enzyme formulation designed to attack foul odours from carpet, fabrics, upholstery, tiles, vinyl and more.



500ml

Britex Spot n' Stain

Powerful enzyme based 'All-Purpose' stain remover. Eliminates stubborn stains and odours from carpet, rugs, upholstery and hard surfaces.



500ml

Britex Grout Spray

Ideal for lifting tough grease stains, soap scum, dirt, grime from grout & tile surfaces. Simply spray on, wait and clean.

WARRANTY INFORMATION

FOR DOMESTIC AND PRIVATE USE ONLY

Rug Doctor Cleaning Machines

Rug Doctor deep cleaning machines are manufactured, tested, and inspected in accordance with our high quality standards. We provide a limited warranty period depending on the machine purchased (see under Warranty Period below) to give you peace of mind. This applies in addition to any statutory rights which remain unaffected.

You are welcome to contact our 1800 804 973 helpline Monday to Friday to discuss warranty information.

What Does This Extended Warranty Cover?

Our goods come with warranties that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Extended Warranty does not impact or change any of the statutory warranties and must be read separately.

Under this Extended Warranty, we warrant as follows:

- 1.1 Carpet Machine Hire guarantees to the original purchaser for the Warranty Period, the machine supplied by Carpet Machine Hire and every component part thereof (collectively, "Machine") shall be free from material defects. However, this guarantee is subject to Clauses 1.2, 1.3 and 1.4 and does not apply in the circumstances described in Clause 2.1.
- 1.2 Subject to Clause 2.1, if:
 - (a) you give notice (in accordance with the "How Do I Get Service Under This Warranty" (section below) to Carpet Machine Hire during the Warranty Period within a reasonable time of discovery that the Machine has a material defect; and
 - (b) Carpet Machine Hire is given a reasonable opportunity of examining the Machine; and
 - (c) you (if asked to do so by Carpet Machine Hire) return the Machine to Carpet Machine Hire's place of business, payment for which will be in accordance with the "Expenses" section below, Carpet Machine Hire will repair or replace the Machine without further charge.
- 1.3 The guarantee at Clause 1.1 shall apply to any replacement Machine (for the Warranty Period from the date of delivery of that replacement) and any repaired Machine (for the original Warranty Period from the original date of purchase and delivery of the Machine) supplied by Carpet Machine Hire.
- 1.4 This Warranty is given in addition to, and does not affect, any rights and remedies available to you under the Australian Consumer Law.

Warranty Period

Machine	Model Number/s	Warranty Period
Rug Doctor X3 Deep Cleaner*	95521	1 year
Rug Doctor Spot Cleaner*	93306	2 years
Rug Doctor Deep Cleaner*	93170	2 years
Rug Doctor Pet Spot Cleaner*	93407	2 years
Rug Doctor FlexClean*	93391	2 years

*Commercial use applies when machine is being used in a non-domestic capacity.

*For domestic and private use only. You agree not to use the Machine for any commercial, business or re-sale purpose. In the event that you do, Carpet Machine Hire does not accept any liability you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

What the Warranty Does Not Cover

- 2.1 Subject to any statutory rights which remain unaffected, the guarantee at Clause 1.1 does not apply to any defect in the Machine arising from:
- (a) any further use of the Machine made by you or any third party after giving notice in accordance with Clause 1.2;
 - (b) your failure, or that of any third party, to follow Carpet Machine Hire's oral or written instructions (including but not limited to the User Guide supplied with the Machine) as to the storage, use and maintenance of the Machine (as to the latter, for best operating efficiency and cleaning, use of only Carpet Machine Hire's cleaning products is recommended);
 - (c) any alteration or repair, or attempted alteration or repair, by you or any third party of the Machine without the written consent of Carpet Machine Hire;
 - (d) fair wear and tear, wilful damage, negligence by you or any third party, accident, improper use and abuse, or abnormal storage or working conditions; or
 - (e) use by you or any third party of the Machine in any way or at any time for rental purposes.

Expenses

If a Machine is returned to Carpet Machine Hire for repair under the guarantee at Clause 1.1 within thirty (30) days of delivery (i.e. purchased and delivered to you), Carpet Machine Hire will pay the delivery charges of the Machine for repair both from and back to you. However, you will be responsible for paying any delivery charges for Carpet Machine Hire sending the Machine back to you if the Machine is not considered by Carpet Machine Hire to have a material defect. Thereafter, you may be required to send the machine to Carpet Machine Hire should repairs be required during the Warranty Period.

You will be responsible for paying any delivery charges for sending the Machine to and from Carpet Machine Hire for repairs occurring under warranty and within the Warranty Period and after the initial thirty (30) days.

How Do I Get Service Under This Warranty?

TO OBTAIN WARRANTY ASSISTANCE, please contact Carpet Machine Hire's Customer Support Team using the details below. Carpet Machine Hire will need the following information in order to assist you: your name, address and telephone number, product model, serial number, proof of purchase showing date and place of purchase. Please explain the nature of the problem. Carpet Machine Hire will review all the facts involved and advise you as to the recommended procedure. We recommend you keep the original carton and packing materials.

Carpet Machine Hire Pty Ltd

ABN: 79 008 665 932

Unit 10/ 25-37 Chapman Street, Blackburn North, 3130 VIC

Phone: 1800 804 973 (9.00 am to 5.00 pm AEST Mon - Fri)

E-mail: customerservice@rugdoctor.com.au

Website: www.rugdoctor.com.au

After the Warranty Period Expires

After the Warranty Period, Carpet Machine Hire agrees to carry out any maintenance of the machine in a prompt and efficient manner. You agree to pay an hourly rate for maintenance plus any applicable costs including (without limitation) for replacement parts and freight costs.

RugDoctor[®]

DEEP Carpet Cleaner

EEC Statement of Compliance

Manufacturer/EEC importer: Rug Doctor, LLC, hereby on our own responsibility, declare that the product 93170 Deep Carpet Cleaner has been manufactured in compliance with the following Directives:

Safety: using the following transposed harmonised European Standards and technical specifications: IEC 60335-2-2

The Low Voltage Directive EMC: 2004/108/EC Electromagnetic Compatibility Directive and subsequent amendments



Waste electrical products should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice.