

RugDoctor®

Portable Spot Cleaner

USER MANUAL

Model Number: 93306



Motorised brush for use on:



STAIRS



VEHICLE



UPHOLSTERY



SPOTS/STAINS



RugDoctor[®]

Founded by a professional carpet cleaner in 1972, the first Rug Doctor machines were designed and built for professional use. A brand was born and soon after, Rug Doctor launched the first rental programme that made professional-grade carpet cleaning machines available to the public. More than 40 years later, Rug Doctor are seen as the Carpet Care Experts and have become a household name around the world. The brand continues as the leader in carpet care rental systems with powerful carpet and upholstery cleaning machines and innovative products.

- 3** Safety Instructions
- 4** Quick Start
- 5** Parts, Components
- 6** How To Clean / Features
- 8** Troubleshooting
- 9** Other Cleaning Solutions
- 10** Warranty Information



Rug Doctor LTD.

Unit 10/25-37 Chapman St,
Blackburn North, Vic, 3130

customerservice@rugdoctor.com.au

www.rugdoctor.com.au

IMPORTANT SAFETY INSTRUCTIONS



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY OR PROPERTY DAMAGE:

Please read all instructions before using. When using an electrical appliance, basic precautions should always be followed, including the following:

SAVE THESE INSTRUCTIONS

If faulty, do not attempt any maintenance or repair: contact Rug Doctor

- △ To avoid scalding or burns, use caution when handling hot tap water to fill tanks. Do not boil or microwave water to be used in machine.
- △ Do not leave appliance unattended when plugged in or while it is on. Unplug from outlet when not in use and before servicing.
- △ To reduce the risk of fire and electric shock due to internal component damage, use only Rug Doctor® cleaning products intended for use with this appliance.
See the Cleaning Product section of this manual.
- △ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
- △ Use only as described in this manual. Use only manufacturer's recommended products.
- △ Do not use with damaged cord or plug. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- △ Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- △ Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- △ Do not handle plug or appliance with wet hands.
- △ Do not put any object into openings. Do not use if any opening is blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- △ Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- △ Turn off all controls before unplugging
- △ Use extra care when cleaning on stairs.
- △ Do not use to pick up flammable or combustible liquids or materials such as gasoline, certain paints or use in areas where they may be present.
- △ Do not use to pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- △ Do not place in or pick up caustic or toxic materials (Such as, bleach, ammonia, toilet bowl cleaner and drain cleaners) with machine.
- △ Use only on surfaces moistened by cleaning process or small spills. Do not place or submerge machine in standing water or try to clear flooded areas.
- △ Do not clean over floor electrical outlets.
- △ The use of an extension cord is not recommended. Failure to follow the foregoing instructions may expose the user to the possibility of electric shock, personal injury and/or death.
- △ When clean water tank runs out stop using and follow instructions to refill.
- △ Do not operate without tanks or in any manner inconsistent with above warnings or the operating instructions set forth in this manual.

QUICK START

1. Remove the CLEAN WATER TANK by lifting it straight up. Fill with hot tap water to the "Clean Water" fill line. Add RUG DOCTOR CARPET CLEANER formula to the "SOAP" fill line.
2. Replace the CLEAN WATER TANK. Make sure it fits securely back into place.
3. Unwrap the POWER CORD and plug in to an outlet. Turn on the unit by pressing the SWITCH to the "ON" position.
4. Lift the MOTORISED BRUSH from the unit and unwrap the flex hose completely.
5. Place the MOTORISED BRUSH in front of the area you want to deep clean. Turn on the MOTORISED BRUSH by pressing the SWITCH to the "ON" position. Squeeze the SOAP TRIGGER SWITCH to begin spraying cleaning solution.
6. While pressing down into the carpet, pull the brush backward over the stain or spot you want to deep clean. For set-in or deep down stains, make multiple passes.



CLEANING TIPS

1. Pick-up and discard any solid debris in the area before using your RUG DOCTOR PORTABLE SPOT CLEANER.
2. Always test color fastness before using on carpets and upholstery:
 - A. Wet an inconspicuous area with a small amount of cleaner
 - B. After 1-2 minutes, blot with a paper towel and check for color transfer
3. When cleaning, hold the brush upright, make sure the suction nozzle is in contact with the surface you are cleaning. You will be able to see the water, soap and stain being suctioned into the nozzle. If you don't see it, tilt the nozzle forward and pass over the area you wish to clean.
4. When using RUG DOCTOR PORTABLE SPOT CLEANER on stairs, keep the machine on the step or two below where you are cleaning for easy maneuverability. Use the convenient carrying handle to move from step to step.



RUG DOCTOR CARPET CLEANER is designed to be used with the RUG DOCTOR PORTABLE SPOT CLEANER. Use trusted RUG DOCTOR cleaning solutions whenever you use your RUG DOCTOR PORTABLE SPOT CLEANER. Using non-RUG DOCTOR cleaning solutions may harm the machine and will void the warranty.



Please visit our website www.rugdoctor.com.au to find your local stockist for our cleaning products.

PRODUCT PARTS, COMPONENTS



CLEANING SOLUTION

RUG DOCTOR CARPET CLEANER is formulated for the RUG DOCTOR PORTABLE SPOT CLEANER to deep clean spots and stains all over your home; carpets, stairs, upholstery, car seats and more! Keep RUG DOCTOR PORTABLE SPOT CLEANER always at the ready.



SETTING UP/ GET READY TO CLEAN

Your RUG DOCTOR PORTABLE SPOT CLEANER is ready to start cleaning right out of the box. No assembly required! Follow these simple instructions to start cleaning.

1. Fill the CLEAN WATER TANK:
 - a. Simply lift the CLEAN WATER TANK straight up from the unit.
 - b. Unscrew the cap and pull the tube from the tank.
 - c. Add hot tap water, filling to the "Clean Water" line marked on the tank. **DO NOT BOIL OR MICROWAVE WATER.**
 - d. Pour RUG DOCTOR CARPET CLEANER into the tank, filling to the "Soap" line marked on the tank.
 - e. Insert the tube into the tank, replace the outer cap and tighten.
 - f. Replace the tank by setting it straight down into the unit, pressing down firmly until it feels secure.
2. Lift the MOTORISED BRUSH from the unit and completely unwrap the flex hose from around the hose wraps.
3. Rotate the cord wrap hooks on the back of the unit to release the power cord, unwrap completely. Plug into a grounded outlet.



DO NOT USE BOILED OR MICROWAVED WATER IN TANK. Doing so could result in scalding or burns. Not recommended for use on wool, jute, sisal carpets and rugs. Doing so could damage material and void warranty on machine. Do not walk on wet carpet.

HOW TO CLEAN / FEATURES

You are now ready to deep clean spots and stains on carpet, upholstery and hard to clean places such as stairs and automobiles. Your RUG DOCTOR PORTABLE SPOT CLEANER has innovative features such as:

- A powerful **MOTORISED BRUSH** to clean deep down
- **WHEELS AND A RETRACTABLE HANDLE** to make getting to the stain easier than ever before.

MOTORISED BRUSH

1. With the unit powered on, position the MOTORISED BRUSH in front of the stain or area you want to deep clean.
2. Turn **ON** the MOTORISED BRUSH by pressing power switch to the "ON" position.
3. Squeeze and hold the SOAP trigger to begin cleaning.
4. Slowly move the tool over the stain, releasing the SOAP trigger when complete.
5. Excess water can be removed by making additional passes with the tool without squeezing the SOAP trigger. This may permit faster drying.
6. Leave machine on for 15 seconds after cleaning to allow all of the dirty solution to be collected into the WASTE WATER TANK.

**POWERFUL,
MOTORISED
BRUSH
FOR A DEEP
DOWN CLEAN**

WHEELS & RETRACTABLE HANDLE

1. To lift the RETRACTABLE HANDLE press down on the HANDLE RELEASE button while lifting the handle upward.
2. Tip the unit back and pull to maneuver easily around your home

**CARPET
FRIENDLY
WHEELS,
EASY TO
MANEUVER**

HOW TO CLEAN / FEATURES (CONT)

EMPTYING THE WASTE WATER TANK

1. Empty the WASTE WATER TANK when the dirty water reaches the “Full Line”
2. Remove the WASTE WATER TANK from the unit by pulling the tank forward and lifting it straight up.
3. Over a sink or tub, turn the tank on its side (being careful to position the tank inlet upward) and unscrew the WIDE OPENING LID. Remove the WIDE OPENING LID and float column from inside the tank and set aside.
4. Empty the dirty water into the sink or tub and rinse the inside of the tank.
5. Replace the float column and the WIDE OPENING LID, firmly tighten the cap.
6. Place the tank by setting it straight down into the unit, pressing down firmly until it feels secure.



CARPET
FRIENDLY
WHEELS,
EASY TO
MANOEUVRE

REFILL THE CLEAN WATER/SOLUTION TANK

1. Simply lift the CLEAN WATER TANK straight up from the unit.
2. Unscrew the cap and pull the tube from the tank.
3. Add hot tap water, filling to the “Clean” line marked on the tank. DO NOT BOIL OR MICROWAVE WATER.
4. Pour RUG DOCTOR CARPET CLEANER solution into the tank, filling to the “Soap” line marked on the tank.
5. Insert the tube into the tank, replace the cap and tighten.
6. Replace the tank by setting it straight down into the unit, pressing down firmly until it feels secure.

CLEANING UP & STORAGE AFTER USE

After you have used your RUG DOCTOR PORTABLE SPOT CLEANER follow these easy steps for quick clean-up and storage of your unit.

1. Unplug the power cord from the outlet and wrap it around the rotating cord hooks.
2. Wrap the flex hose around the hose wraps and replace the MOTORIZED BRUSH on the unit.
3. Empty the CLEAN WATER TANK (if necessary), rinse and replace on the unit
4. Empty the WASTE WATER TANK then rinse, clean and dry before placing back on the unit. The WIDE OPENING LID tank opening is designed to fit your hand inside to thoroughly clean, rinse and dry, for a fresh clean tank.
5. Store the handle in the recessed position for compact storage.
6. Keep in a protected, dry area at room temperature.

IMPORTANT: DO NOT EXPOSE THE UNIT TO TEMPERATURES BELOW 4o C AND ABOVE 43o C.

TROUBLE SHOOTING

Problem	Possible Reason	How to Fix
No Power	Power cable not plugged in	Plug power cable into wall mains socket
	Power button not pressed	Press unit power button on
No / Low Spray	Not pressing spray trigger	Press spray trigger
	Clean Water / solution tank is empty or low	Fill Clean Water tank with water and solutions
	Clean Water tank is not seated or installed correctly	Lift Up Clean Water tank, secure outer cap and reposition
	Spray is clogged	Clean the spray spout
No / Low Suction	Waste Water / collection tank is full	Empty Waste Water / collection tank
	Waste Water / collection tank is not seated / installed correctly	Lift Up Waste Water / collection tank and place back into position
	Filter screen inside Waste Water / collection tank clogged	Clean off debris on filter screen inside Waste Water / collection tank

CALL 1800 804 973 if problem is not resolved

RUG DOCTOR MACHINE WARRANTY

Rug Doctor Cleaning Machines

Rug Doctor deep cleaning machines are manufactured, tested, and inspected in accordance with our high quality standards. We provide a limited warranty period depending on the machine purchased (see under Warranty Period below) to give you peace of mind. This applies in addition to any statutory rights which remain unaffected.

You are welcome to contact our 1800 804 973 helpline Monday to Friday to discuss warranty information.

What Does This Extended Warranty Cover?

Our goods come with warranties that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Extended Warranty does not impact or change any of the statutory warranties and must be read separately.

Under this Extended Warranty, we warrant as follows:

- 1.1 Carpet Machine Hire guarantees to the original purchaser for the Warranty Period, the machine supplied by Carpet Machine Hire and every component part thereof (collectively, "Machine") shall be free from material defects. However, this guarantee is subject to Clauses 1.2, 1.3 and 1.4 and does not apply in the circumstances described in Clause 2.1.
- 1.2 Subject to Clause 2.1, if:
 - (a) you give notice (in accordance with the "How Do I Get Service Under This Warranty" (section below) to Carpet Machine Hire during the Warranty Period within a reasonable time of discovery that the Machine has a material defect; and
 - (b) Carpet Machine Hire is given a reasonable opportunity of examining the Machine; and
 - (c) you (if asked to do so by Carpet Machine Hire) return the Machine to Carpet Machine Hire's place of business, payment for which will be in accordance with the "Expenses" section below, Carpet Machine Hire will repair or replace the Machine without further charge.
- 1.3 The guarantee at Clause 1.1 shall apply to any replacement Machine (for the Warranty Period from the date of delivery of that replacement) and any repaired Machine (for the original Warranty Period from the original date of purchase and delivery of the Machine) supplied by Carpet Machine Hire.
- 1.4 This Warranty is given in addition to, and does not affect, any rights and remedies available to you under the Australian Consumer Law.

Warranty Period

Machine	Model Number/s	Warranty Period
Rug Doctor X3 Deep Cleaner*	95521	1 year
Rug Doctor Spot Cleaner^	93306	2 years
Rug Doctor Deep Cleaner^	93170	2 years
Rug Doctor Pet Spot Cleaner^	93407	2 years
Rug Doctor FlexClean^	93391	2 years

*Commercial use applies when machine is being used in a non-domestic capacity.

^For domestic and private use only. You agree not to use the Machine for any commercial, business or re-sale purpose. In the event that you do, Carpet Machine Hire does not accept any liability for any loss of profit, loss of business, business interruption, or loss of business opportunity.

What the Warranty Does Not Cover

- 2.1 Subject to any statutory rights which remain unaffected, the guarantee at Clause 1.1 does not apply to any defect in the Machine arising from:
- (a) any further use of the Machine made by you or any third party after giving notice in accordance with Clause 1.2;
 - (b) your failure, or that of any third party, to follow Carpet Machine Hire's oral or written instructions (including but not limited to the User Guide supplied with the Machine) as to the storage, use and maintenance of the Machine (as to the latter, for best operating efficiency and cleaning, use of only Carpet Machine Hire's cleaning products is recommended);
 - (c) any alteration or repair, or attempted alteration or repair, by you or any third party of the Machine without the written consent of Carpet Machine Hire;
 - (d) fair wear and tear, wilful damage, negligence by you or any third party, accident, improper use and abuse, or abnormal storage or working conditions; or
 - (e) use by you or any third party of the Machine in any way or at any time for rental purposes.

Expenses

If a Machine is returned to Carpet Machine Hire for repair under the guarantee at Clause 1.1 within thirty (30) days of delivery (i.e. purchased and delivered to you), Carpet Machine Hire will pay the delivery charges of the Machine for repair both from and back to you. However, you will be responsible for paying any delivery charges for Carpet Machine Hire sending the Machine back to you if the Machine is not considered by Carpet Machine Hire to have a material defect. Thereafter, you may be required to send the machine to Carpet Machine Hire should repairs be required during the Warranty Period.

You will be responsible for paying any delivery charges for sending the Machine to and from Carpet Machine Hire for repairs occurring under warranty and within the Warranty Period and after the initial thirty (30) days.

How Do I Get Service Under This Warranty?

TO OBTAIN WARRANTY ASSISTANCE, please contact Carpet Machine Hire's Customer Support Team using the details below. Carpet Machine Hire will need the following information in order to assist you: your name, address and telephone number, product model, serial number, proof of purchase showing date and place of purchase. Please explain the nature of the problem. Carpet Machine Hire will review all the facts involved and advise you as to the recommended procedure. We recommend you keep the original carton and packing materials.

Carpet Machine Hire Pty Ltd

ABN: 79 008 665 932

Unit 10/ 25-37 Chapman Street, Blackburn North, 3130 VIC

Phone: 1800 804 973 (9.00 am to 5.00 pm AEST Mon - Fri)

E-mail: customerservice@rugdoctor.com.au

Website: www.rugdoctor.com.au

After the Warranty Period Expires

After the Warranty Period, Carpet Machine Hire agrees to carry out any maintenance of the machine in a prompt and efficient manner. You agree to pay an hourly rate for maintenance plus any applicable costs including (without limitation) for replacement parts and freight costs.

RugDoctor®

Portable Spot Cleaner