

USER GUIDE

Portable Spot Cleaner



RugDoctor®

GUIDE CONTENTS

- 3 | Safety Instructions
- 4 | Product Parts & Components / Cleaning Tips
- 5 | Getting Started
- 6 | Cleaning
- 7 | Emptying the Waste Water / Refilling the Clean Water Tank
- 9 | Troubleshooting
- 10 | Warranty Information

Retain for your records: To save time if calling Customer Service for information about your Rug Doctor Machine, it is recommended that you record your machine information here::

SERIAL # _____

DATE OF PURCHASE: _____

Rug Doctor

Founded by a professional carpet cleaner in 1972, Rug Doctor began with machines designed and built specifically for professional use. Shortly after, the brand introduced the first hire program, making professional-grade carpet cleaning machines accessible to the public. Over 50 years later, Rug Doctor has become a household name, continuing to lead the industry in hire systems with its powerful and innovative products.

SAFETY INSTRUCTIONS



WARNING – to reduce the risk of fire, electric shock, injury or property damage:

Please read all instructions before using. When using an electrical appliance, basic precautions should always be followed, including the following:

- To prevent scalding or burns, exercise caution when filling the clean water tank with hand-hot tap water. Do not use boiled or microwaved water in the machine.
- Do not leave the machine unattended when plugged in or while it is on. Unplug from the power outlet when not in use and before cleaning or servicing.
- To reduce the risk of fire and electric shock due to internal component damage, use only Rug Doctor and recommended cleaning products that are intended for use in the machine.
- This appliance is not intended for use by individuals (including children) with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge, unless they have been given supervision or instructions on the proper use of the appliance by a person responsible for their safety.
- Use only as described in this User Guide.
- Do not use with damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer, or its service agent in order to avoid a hazard.
- The power cord should not be used to pull or carry the machine, used as a handle, exposed to heated surfaces or pulled around sharp edges or corners.
- Do not unplug by pulling on power cord. To unplug, grasp the plug not the cord.
- Do not handle plug or machine with wet hands.
- Do not put any object into openings. Do not use if any opening is blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use to clean up flammable or combustible liquids or materials, such as petrol, solvent, or any caustic or toxic substances like bleach, ammonia, toilet or drain cleaner.
- Use only on surfaces moistened by cleaning process or small spills. Do not place or submerge the machine in standing water or try to clear flooded areas.
- The use of an extension cord is not recommended. Failure to follow the foregoing instructions may expose the user to the possibility of electric shock, personal injury and/or death.
- When the clean water tank runs out stop using and follow the instructions to refill.
- Dispose of dirty water responsibly into a toilet or outside drain, do not pour into sink, bath or shower.
- Do not operate without tanks or in any manner inconsistent with the above warnings or the operating instructions provided in this User Guide.
- Do not expose the Rug Doctor Portable Spot Cleaner to temperatures below 4°C and above 43°C.

PRODUCT PARTS & COMPONENTS



CLEANING TIPS



- 1 Pick-up and discard any solid debris in the area before using your RUG DOCTOR PORTABLE SPOT CLEANER.
- 2 Always test colour fastness before using on carpets, rugs and upholstery:
 - a. Wet an inconspicuous area with a small amount of cleaner
 - b. After 1-2 minutes, blot with paper towel and check for colour transfer
3. When cleaning, hold the brush upright, make sure the suction nozzle is in contact with the surface you are cleaning. You will be able to see the water, soap and stain being suctioned into the nozzle. If you don't see it, tilt the nozzle forward and pass over the area you wish to clean.
- 4 When using your RUG DOCTOR PORTABLE SPOT CLEANER on stairs, keep the machine on the step or two below where you are cleaning for easy manoeuvrability. Use the carrying handle to move from step to step.

GETTING STARTED



DO NOT USE BOILED OR MICROWAVED WATER IN TANK. This can cause scalding, burns, or damage to the machine. Always check for colourfastness. Do not over wet carpet or rug. Not recommended for use on wool, jute, sisal carpets and rugs. Using the machine on these materials may cause damage and void the warranty.

Do not walk on wet carpet.

Your RUG DOCTOR PORTABLE SPOT CLEANER is ready to start cleaning right out of the box. No assembly is required. Follow these simple instructions to start cleaning:



1 Fill the CLEAN WATER TANK:

- a. Simply lift the CLEAN WATER TANK straight up from the unit.
- b. Unscrew the cap and pull the tube from the tank.



- c. Add hand-hot tap water, filling to the "Clean Water" line marked on the tank.
- d. Add RUG DOCTOR CARPET CLEANER into the tank, filling to the "Soap" line marked on the tank.
- e. Insert the tube back into the tank, replace the outer cap and tighten.
- f. Replace the tank by setting it straight down into the unit, pressing down firmly until it feels secure.



- g. Lift the MOTORISED BRUSH from the unit and completely unwrap the flex hose from around the hose wraps.



- h. Rotate the cord wrap hooks on the back of the unit to release the power cord, unwrap completely and plug into the power outlet.

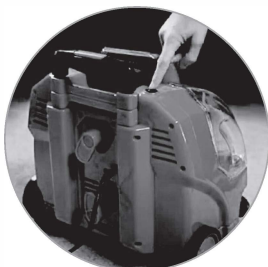


- i. To lift the RETRACTABLE HANDLE press down on the HANDLE RELEASE button while lifting the handle upward.



- j. Use the RETRACTABLE HANDLE to manoeuvre easily.

CLEANING



- 1** With the machine powered "ON", position the MOTORISED BRUSH in front of the area you want to clean.



- 2** Turn on the MOTORISED BRUSH by pressing the power switch to the "ON" position.



- 3** Squeeze and hold the SOAP trigger to begin cleaning.



- 4** Slowly move the tool over the stain, releasing the SOAP trigger when complete.



- 5** Excess water can be removed by making additional passes with the tool without squeezing the SOAP trigger. This will allow for faster drying.



- 6** Leave the machine on for approximately 15 seconds after cleaning to allow all dirty water to be collected into the WASTEWATER TANK.

EMPTYING THE WASTE WATER TANK

- 1** Empty the WASTE WATER TANK when the dirty water reaches the “Full Line”.
- 2** Remove the WASTE WATER TANK from the machine by pulling the tank forward and lifting it straight up.
- 3** Over the sink, turn the tank on its side (be careful to position the tank inlet upward) and unscrew the WIDE OPENING LID. Remove the float column from inside the tank and set aside.
- 4** Empty the dirty water tank into the sink and rinse the inside of the tank.
- 5** Replace the float column and the WIDE OPENING LID, firmly tighten the cap.
- 6** Replace the tank by setting it straight down into the machine, pressing down firmly until it feels secure.



REFILLING THE CLEAN WATER TANK

- 1** Simply lift the CLEAN WATER TANK straight up from the machine.
- 2** Unscrew the cap and pull the tube from tank.
- 3** Add hand-hot tap water, filling to the “Clean” line marked on the tank.
- 4** Pour RUG DOCTOR CARPET CLEANER or BRITEX LOW-FOAMING UPHOLSTERY CLEANER solution into the tank, filling to the “Soap” line marked on the tank.
- 5** Insert the tube back into the tank, replace the cap and tighten.
- 6** Replace the tank by setting it straight down into the machine, pressing down firmly until it feels secure.



CLEANING UP

After you have used your RUG DOCTOR PORTABLE SPOT CLEANER follow these easy steps for quick clean-up and storage of your machine..



- 1** Unplug the power cord from the power outlet and wrap it around the cord wrap hooks.



- 2** Wrap the flex hose around the hose wraps and replace the MOTORISED BRUSH on the machine.



- 3** Empty the CLEAN WATER TANK (if necessary), rinse and replace on the machine.

- 4** Empty the WASTEWATER TANK then rinse, clean and dry before placing back on the machine. The WIDE OPENING LID tank is designed to fit your hand inside to thoroughly clean.



- 5** Store the handle in the recessed position to carry and for compact storage.

- 6** Keep in a protected, dry area at room temperature.

TROUBLESHOOTING

Use this section to help resolve any issues you experience with your machine.

ISSUES	POSSIBLE REASON	FIX
No Power	<ul style="list-style-type: none">• Power cable not plugged in• Power button not pressed	<ul style="list-style-type: none">• Plug power cable into power outlet• Press machine power button on
No / Low Spray	<ul style="list-style-type: none">• Not pressing spray trigger• Clean Water tank is empty or low• Clean Water tank is not installed correctly• Spray is clogged	<ul style="list-style-type: none">• Press spray trigger• Fill Clean Water tank with water and cleaning solution• Lift up Clean Water tank and place back in position• Clean spray tip
No / Low Suction	<ul style="list-style-type: none">• Wastewater tank is full• Wastewater tank is not installed correctly• Filter screen inside Wastewater tank is clogged	<ul style="list-style-type: none">• Empty Wastewater tank• Lift up Wastewater tank and place back into position• Clean off any debris on filter screen inside the Wastewater tank

Should you require additional assistance contact:

CUSTOMER SERVICE

Carpet Machine Hire Pty Ltd

ABN: 79 008 665 932

Unit 10 | 25-37 Chapman Street Blackburn North, Vic 3130

Phone: 1800 804 973

Email: customerservice@rugdoctor.com.au

Website: rugdoctor.com.au

Monday – Friday: 9:00am – 5:00pm

Saturday & Sunday: 10:00am – 5:00pm

Public Holidays: 10:00am – 5:00pm

Closed: Good Friday
Christmas Day
Boxing Day

WARRANTY AGAINST DEFECTS

Rug Doctor Machines and Tools are manufactured, tested and inspected in accordance with the highest standards. We provide a limited warranty period (see Warranty Against Defects Period below) to give you peace of mind. This applies in addition to any statutory rights which remain unaffected. You are welcome to contact our Customer Service helpline on 1800 804 973 Monday to Friday (9:00am to 5:00pm) to discuss any warranty information.

This warranty is intended for Machines and Upholstery Tool used for ^domestic and private use and does not cover commercial* usage.

WHAT DOES THIS WARRANTY AGAINST DEFECTS COVER?

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Warranty Against Defects ("Warranty Against Defects") does not impact, limit, reduce or change (or purport to impact, limit, reduce or change) any of the statutory warranties and must be read separately. Under this Warranty Against Defects, we warrant as follows:

1. Carpet Machine Hire Pty Ltd ("Carpet Machine Hire") guarantees to the original purchaser for the Warranty Against Defects Period, the machine or wand supplied by Carpet Machine Hire and every component part thereof (collectively, "Machine" and/or "Upholstery Tool") shall be free from material defects. However, this guarantee is subject to Clauses 1.2, 1.3 and 1.4 and does not apply in the circumstances described in Clause 2.1
2. Subject to Clause 2.1, you can make a claim under this Warranty Against Defects if:
 - a) you give notice (in accordance with the "How Do I Claim Under This Warranty Against Defects" section (below)) to Carpet Machine Hire during the Warranty Against Defects Period, and
 - b) you (if asked to do so by Carpet Machine Hire) return the Machine and/or Upholstery Tool to Carpet Machine Hire's place of business or an alternative address as instructed by Carpet Machine Hire, and
 - c) where relevant Carpet Machine Hire is given a reasonable opportunity of examining the Machine and/or Upholstery Tool.

Once Carpet Machine Hire receives your Machine and/or Upholstery Tool, it will be assessed. If your Machine and/or Upholstery Tool suffers a defect within the Warranty Against Defects Period, Carpet Machine Hire will either repair or replace the Machine and/or Upholstery Tool without further charge or refund you (either in part or in full).

3. The guarantee at Clause 1.1 shall apply to any replacement Machine and/or Upholstery Tool (for the Warranty Against Defects Period from the date of delivery of the replacement Machine and/or Upholstery Tool) and any repaired Machine (for the original Warranty Against Defects Period from the original date of purchase and delivery of the Machine and/or Upholstery Tool) supplied by Carpet Machine Hire.
4. This Warranty Against Defects is given in addition to and does not affect any rights and remedies available to you under Australian Consumer Law.

WARRANTY AGAINST DEFECTS PERIOD

Product	Model Number	Warranty Against Defects Period
Rug Doctor X3 Deep Cleaner	95521	1 year
Rug Doctor Spot Cleaner	93306	2 years
Rug Doctor Deep Cleaner	93170	2 years
Rug Doctor Pet Spot Cleaner	93407	2 years
Rug Doctor FlexClean	93391	2 years
Rug Doctor Upholstery Tool	91647	1 year

WHAT THE WARRANTY AGAINST DEFECTS DOES NOT COVER

- 2.1 Subject to any statutory rights which remain unaffected, the guarantee at Clause 1.1 does not apply to any defect in the Machine and/or Upholstery Tool arising from:
- a) any further use of the Machine and/or Upholstery Tool made by you or any third party after giving notice in accordance with Clause 1.2
 - b) your failure, or that of any third party, to follow Carpet Machine Hire's reasonable oral or written instructions (including but not limited to the User Guide supplied with the Machine) as to the proper storage, use and maintenance of the Machine (as to the latter, for best operating efficiency and cleaning use of only Carpet Machine Hire's cleaning products is recommended)
 - c) any alteration or repair, or attempted alteration or repair of the Machine and/or Upholstery Tool, by you or any third party without written consent of Carpet Machine Hire
 - d) fair wear and tear, wilful damage, negligence by you or any third party, accident, improper use and abuse, or abnormal storage or working conditions; or
 - e) use by you or any third party of the Machine and/or Upholstery Tool in any way or at any time for rental or hire purposes.

EXPENSES

If a Machine and/or Upholstery Tool is returned to Carpet Machine Hire for repair under the guarantee at Clause 1.1, Carpet Machine Hire will pay these delivery charges. However, you will be responsible for paying any delivery charges for Carpet Machine Hire sending the Machine and/or Upholstery Tool back to you if the Machine and/or Upholstery Tool is not considered by Carpet Machine Hire, acting reasonably, to have a material defect.

Subject to law, you will be responsible for paying any delivery charges for sending the Machine and/or Upholstery Tool to and from Carpet Machine Hire for repairs occurring outside of the Warranty Against Defects Period.

HOW DO I CLAIM UNDER THIS WARRANTY AGAINST DEFECTS?

To obtain warranty assistance, contact the Carpet Machine Hire Customer Support team using the details below. Carpet Machine Hire will require the following information in order to assist you: your name, address and telephone number, model number, serial number, proof of purchase showing the date and place of purchase and a detailed explanation of the nature of the problem. Carpet Machine Hire will review all the facts involved and advise you as to the correct procedure. Carpet Machine Hire recommend you keep the original carton and packaging materials.

Contact information:

CARPET MACHINE HIRE PTY LTD

ABN: 79 008 665 932

Unit 10 | 25-37 Chapman Street Blackburn North
VIC 3130

Phone: 1800 804 973

(Monday to Friday 9:00am to 5:00pm AEST/AEDT)

Email: customerservice@rugdoctor.com

Website: rugdoctor.com.au

AFTER THE WARRANTY AGAINST DEFECTS PERIOD EXPIRES

After the Warranty Against Defects Period expires, Carpet Machine Hire agrees to carry out any maintenance of the Machine and/or Upholstery Tool in a prompt and efficient manner. Subject to law, you agree to pay a designated hourly rate for maintenance plus any applicable costs including [without limitation] replacement parts and freight costs.

^ Domestic and private use only. You agree not to use the Machine or Upholstery Tool for any commercial, business or re-sale purposes. IN the event that you do, Carpet Machine Hire does not accept any liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity to the fullest extent permissible by law.

* Commercial use applies when Machine or Upholstery Tool is being used in a non-domestic capacity.

RugDoctor[®]
The Carpet Care Experts